

From: Flood Risk Management - Mailbox <floodriskmanagement-mailbox@devon.gov.uk>

Sent: 31 January 2018 15:11

To: Flood Risk Management - Mailbox

Subject: Flooding affecting North Devon in January 2018

Dear all,

As you may be aware, some areas of North Devon have been affected due to flooding this month. In the event of flooding such as this, utilising local knowledge is essential for Devon County Council to gather key information on the affected areas and overall impacts to aid our investigations. If your parish has been affected, we would greatly appreciate your response detailing the following information:

- The date and location that the flooding occurred
- If any properties were flooded internally (and the addresses of these properties, if known)
- Any key roads which were affected
- Photographs (if possible)
- Any other information you feel would be relevant.

Any information submitted in response to this email will be used for data collection purposes only and any resulting flood investigation reports. Emails cannot be responded to directly due to the large amount of responses we receive. **If you require a direct response, please send a separate email detailing the specific nature of your enquiry and we will respond to you as soon as possible.** Details of flooding to individual properties will only be recorded on Devon County Council's flood risk database and will not be disclosed in any public document. You can report flooding to your property via the [SWIM](#) (Severe Weather Incident Management) website, a new online flood reporting tool which the public can use to record current or recent flooding to properties.

Additionally, DCC are currently offering those at risk to apply for a Property Level Resilience (PLR) grant scheme, which can be used to help fund the provision of resistance measures that will help reduce the risk of flooding to individual properties. Individual property owners can apply for the PLR grant, and if successful, receive up to £5000 for PLR measures for their property (e.g. flood gates, flood doors etc). For more information, see our [PLR Policy](#) or contact a member of the DCC Flood Risk Management team (call 01392 383000 and ask for 'Flood Risk', or email floodrisk@devon.gov.uk).

There are also two community grants available through Devon Communities Together, to help communities affected by flooding:

- The [Community Resilience Initiatives Grant](#) is split into two phases:
 - Phase 1 is available to community groups or organisations to enable them to work together to create an Emergency Plan. Funding of up to £250 is available.

- Phase 2 is available to community groups or organisations to enable the implementation of their Emergency Plan, this may be for equipment (e.g. reflective jackets, sandbags) or training costs for volunteers). Funding of up to £1000 is available.
- The [Emergency Flood Resilience Grant](#) fund is open for community groups, flood groups and parish/town councils, but not for individuals. Communities should have a Community Emergency Plan in place or in development. Funding of up to £1500 is available. This grant can be used for rapid purchase of simple flood equipment (e.g. temporary flood barriers, sandbags, road signs, high visibility jackets). Exceptionally, a contribution to small scale, practical works that will provide immediate benefit to the community can also be funded.

We would greatly appreciate any information received.

Many thanks in advance,

Flood and Coastal Risk Management

Devon County Council, Lucombe House, County Hall, Topsham Road, Exeter, EX2 4QD

☎ **01392 383000** (ask for *Flood Risk*) 📧 floodrisk@devon.gov.uk

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